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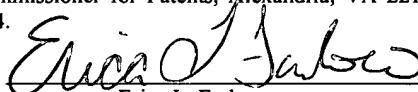
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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|----------------------------------|---|----------------------------|
| In re the application of: |) | |
| |) | Group Art Unit: 2661 |
| H. Joiner et al. |) | |
| |) | Examiner: Unassigned |
| Application No. 10/029,591 |) | |
| |) | Atty. Docket No. NAI1P063/ |
| Filed: 12/21/2001 |) | 01.305.01 |
| |) | |
| For: SYSTEM, METHOD AND COMPUTER |) | Date: October 21, 2004 |
| PROGRAM PRODUCT FOR A NETWORK |) | |
| ANALYZER BUSINESS MODEL |) | |
| |) | |

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, Alexandria, VA 2213-1450 on October 21, 2004.

Signed:


Erica L. Farlow

INFORMATION DISCLOSURE STATEMENT
UNDER 37 CFR §§1.56 AND 1.97(b)

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

The references listed in the attached PTO Form 1449(s), [at least one of which was provided by an Examiner(s) handling a related patent application(s)], copies of which are attached, may be material to examination of the above-identified patent application. Applicants submit these references in compliance with their duty of disclosure pursuant to 37 CFR §§ 1.56 and 1.97. The Examiner is requested to make these references of official record in this application.

This Information Disclosure Statement is not to be construed as a representation that a search has been made, that additional information material to the examination of this application does not exist, or that these references indeed constitute prior art.

This Information Disclosure Statement is believed to be filed before the mailing date of a first Office Action on the merits. Accordingly, it is believed that no fees are due in connection with the filing of this Information Disclosure Statement. However, if it is determined that any fees are due, the Commissioner is hereby authorized to charge such fees to Deposit Account 50-1351 (Order No. NAI1P063).

Respectfully submitted,
Zilka-Kotab, PC

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| Form 1449 (Modified) | Atty. Docket No. NAIIP063/01.305.01 | Application No.: 10/029,591 |
| Information Disclosure Statement By Applicant | Applicant: H. Joiner et al. | |
| (Use Several Sheets if Necessary) | Filing Date: 12/21/2001 | Group Art Unit: 2661 |

U.S. Patent Documents

| Examiner Initial | No. | Patent No. | Date | Patentee | Class | Sub- class | Filing Date |
|---------------------|-----|------------|------|----------|-------|---------------|----------------|
| | A | | | | | | |
| | B | | | | | | |
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Foreign Patent or Published Foreign Patent Application

| Examiner Initial | No. | Document No. | Publication Date | Country or Patent Office | Class | Sub- class | Translation | |
|---------------------|-----|-----------------|---------------------|-----------------------------|-------|---------------|-------------|----|
| | | | | | | | Yes | No |
| | F | | | | | | | |
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| | K | | | | | | | |

Other Documents

| Examiner Initial | No. | Author, Title, Date, Place (e.g. Journal) of Publication |
|---------------------|-----|--|
| | L | USPTO Office Action mailed 09/21/2004 in application no. 10/029,687, filed 12/21/2001. |
| | M | |
| | N | |
| | O | |
| | P | |
| | Q | |
| | R | |
| Examiner | | Date Considered |

Examiner: Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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|-----------------------------------|---|---|-------------|
| Notice of References Cited | Application/Control No. 10/029,687 10/029,591 | Applicant(s)/Patent Under Reexamination JOINER ET AL. | |
| | Examiner Patrice Winder | Art Unit 2145 | Page 1 of 1 |

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NON-PATENT DOCUMENTS

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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.